

TOWN OF GREEN LEVEL

"On The Move"

April 2020



NC, ALAMANCE COUNTY AND THE TOWN OF GREEN LEVEL HAVE DECLARED STATE OF EMERGENCIES

Please visit our website www.greenlevelnc.com to view the declarations and gain further information!

GOVERNOR'S STAY AT HOME STATE OF NC ORDER

Stay at Home Order for 30 days starting on March 30th 5pm. Essential travel only and only essential businesses open!

NO DISCONNECTIONS FOR NON-PAYMENT

Since many customers may be facing unusual financial hardships as a result of COVID-19, until further notice, The Town of Green Level is temporarily suspending disconnections for nonpayment effective March 25, 2020. We're allowing you extra time to pay your bill if you need it. If you are in an unusual situation and need assistance, we'll work with you on an extension. **We will continue to read meters and send bills, so it's best to pay what you can to avoid building up a large balance that will be harder to pay off later.** Please contact the Billing Specialist at (336) 578-3443 ext. 224 or rjohnson@greenlevelnc.com to discuss your account if needed. The Office Assistant is also available to help you at ext 222.

OFFICE CLOSED BUT AVAILABLE TO SERVE YOU!

Our office is closed to the public but we will continue to serve the Town of Green Level residents from 8am-5pm via phone (336) 578-3443, email town-email@greenlevelnc.com and/or our website www.greenlevelnc.com.

After-Hour Emergencies Only please call (336) 516-6435

NEWS FROM PARKS AND RECREATION

- April 4th Horseshoe Tournament is cancelled
- New Park Hours are 8:00am – 4:00pm Monday-Friday only. The Park is closed on Saturday and Sunday.
- Park visitors are to practice Social Distancing while walking or running at the park. Group size 10 or less.
- **The basketball court, playground area and exercise equipment are closed** per the NC State of Emergency
- All changes to park operations as listed above are in accordance with National, State and/or Local COVID-19 guidelines and/or State of Emergencies.
- Parks and Recreation Director, Bernard Johnson
bjohnson@greenlevelnc.com or (336) 516-1721

COMMUNITY RESOURCES

Unemployment - Five notes 1) The one-week waiting period for unemployment is eliminated; 2) the job search requirement is eliminated; 3) downsizing and certain reductions in hours due to the business impacts of the coronavirus will qualify for unemployment; 4) employees will be able to apply for unemployment online or over the telephone, versus doing so in person; and 5) employers will not be responsible for benefits paid as a result of the coronavirus. Make sure you mention COVID-19 as reason for unemployment. Apply online at des.nc.gov or call (888)737-0259

Business Owners - please view

<http://www.ready.gov/businesses/implentation/crisis> for resources to help your business and/or employees

Need food and other resources? Call 211

UPDATES TRASH PICK UP

We have had an increased number of calls from residents saying that Republic has come before they had a chance to put their trash out on Monday morning. **We encourage each resident to put their trash can out Sunday night to ensure pick up on Monday, as they can pick up as early as 6 am. The Town will not call Republic to pick up cans that were placed at the curb late nor can our Public Works team pick up trash at this time.**

Due to health concerns for their employees, effective immediately, Republic (our trash service contractor) is enforcing the following:

Bulk and Yard Waste Pickups are suspended!

- Their drivers are not allowed to get out of the truck, they will pick up the trash cans with the electronic arm
- All trash must be in trash bags and the bags must be tied
- The lid on the garbage can should be closed if possible
- If trash is bagged but can is overflowing and the bag breaks or falls while being dumped, the Republic employees are not allowed to pick up loose trash on the ground. The **customer** will be responsible.

MARK YOUR CALENDAR



- Every Monday is regular trash pick-up
- April 9th 7:00pm – Town Council Meeting
- Tuesday, April 14 and 28th – Recycling
- Wednesday, April 15th The April 1st Water Bill Due
- **NO BULK AND NO BRUSH/YARD WASTE** pickups

IS YOUR CONTACT INFORMATION UPDATED?

We have attempted to reach some of you by phone for one reason or another and have been unsuccessful due to having old contact information. We can only discuss accounts with the account holder, unless there is a Secondary Person named on the account. If you know that you have not **updated your contact information** and/or if you wish to **name a Secondary Person** on the account, please complete and return the attached Contact Form or email us the information. Thank you in advance for your help with making your information current!

ANIMALS - SECTION 91

Dogs are not permitted to run at large, upon public streets, sidewalks, parks nor on the property of others. If any dog unprovoked bites or attempts to bite, it will be presumed a dangerous dog and may be killed by a police or animal control officer. It is unlawful for any owner to allow his or her animals to engage in excessive, continuous or untimely barking, whining or howling. **Please call the Alamance County Animal Control Sheriff at (336) 570 – 6302 to register your complaints before calling the TOGL Code Enforcer.**

PAYMENT METHODS DURING COVID-19

- Online at www.greenlevelnc.com (use credit card, debit card or checking account). You will need your account number and tenant number found at the top of your bill.
- The black Drop Box located outside the Town Hall Building (2510 Green Level Church Road, Green Level, NC)
- OR Mail: Town of Green Level P.O. Box 974, Haw River, NC 27258 (checks and money orders only - **NO CASH**)